

Link2Feed Outcomes Tracking Features

Assessments

Creating Assessments

Users can create custom assessments with their desired question types. Questions can also be given a “Value” to be able to be able to “Score” assessments.

The screenshot shows a user interface for an assessment titled "Stephanie's Assessment". It includes a "Locked" status indicator. Below the title, there is a message: "This assessment is going to track your progress on making changes to improve your self-care." A "Questions" section follows, containing three items:

- Question #1: "What best describes what you think you need to do to practice self-care?" with a "Single Choice (Choose One)" response type.
- Question #2: "I am currently satisfied with my self-care practices." with a "Likert Scale (Agree/Disagree)" response type.
- Question #3: "My favourite way to practice self-care is" with a "Single Choice (Choose One)" response type.

They can then create “Framework” for the assessment, including how many times each assessment needs to be taken and how many days should be between assessments.

The screenshot shows the "New Framework" configuration form. It includes the following fields and options:

- Name:** Text input field containing "Test Framework".
- Unlimited Assessments:** A checkbox that is currently unchecked.
- Number of assessments:** A dropdown menu set to "3".
- Assessment schedules:** A table with two columns: "Assessment" and "Days Between".

Assessment	Days Between
1-2	30
2-3	30

The final step is setting the “Run” for the assessment with any additional parameters, such as start and end date.

The screenshot shows the "New Assessment Run" configuration form. It includes the following fields and options:

- Assessment:** A dropdown menu set to "Stephanie's Assessment".
- Framework:** A dropdown menu set to "Free For All".
- Allow assessment period to be extended:** An unchecked checkbox.
- Allow Early Submission:** An unchecked checkbox.
- Allow assessment cancellation:** Radio buttons for "Yes" and "No", with "No" selected.
- Start on:** A date input field set to "05-27-2019".
- End on:** A date input field set to "05-27-2019".
- No end date:** An unchecked checkbox.
- Buttons:** "Cancel" and "Save" buttons at the bottom right.



Taking Assessments

Completed and future assessments for clients are found on the “Assess” tab under their profile.

The system will generate prompts for when it is time for the client to take an assessment.

[New Assessment](#)

Client Self Sufficiency Matrix Run Id: 26

Client name: Pebbles Flintstone Assessment name: Client Self Sufficiency Matrix

Number taken: 1 Assessment type: Individual

First assessment: 01-21-2019 Next date: Completed

Details ☰

Assessment Number	Status	Date	Location	Action
1	Completed	01-21-2019	MU #1	➔
2	Cancelled	04-21-2019		

Assessment Overview

Users can also view a list of all the clients taking assessments and their progress in the assessment cycles.

Assessment Cycles								
Per page:	10							
Assessment Name	Client Name	Location	Scheduled Assessment 1	Scheduled Assessment 2	Scheduled Assessment 3	Last Visit Date	Phone	Email
Client Self Sufficiency Matrix	Pebbles Flintstone	MU #1	Completed 01-21-2019 MU #1	Cancelled 04-21-2019	-	08-06-2018 MU #1		
Client Self Sufficiency Matrix	Fredrick Flintstone	MU #1	Completed 01-21-2019 MU #1	Pending 04-21-2019	-	08-06-2018 MU #1		
Client Self Sufficiency Matrix	Heather Matondo	MU #1	Pending 02-05-2019	-	-		4371236547	
Client Self Sufficiency Matrix	Joe hall	MU #1	Pending 02-08-2019	-	-	02-08-2019 MU #1	2507311122	
Client Sufficiency Matrix	Robin Hood	MU #1	In Progress 01-08-2019 MU #1	-	-			

Assessment Reports

Assessment- Answer Frequency Report

The Answer Frequency Report will show a breakdown of the answers to each question.

Question #1 + Enable Scrolling ⚙ Tools

What best describes what you think you need to do to practice self-care? Per page: 5 Search...

Assessment 1	
Making sure I spoil myself (1 points)	0
Making sure I make time for myself (2 points)	0
Making sure I make time for others (3 points)	0
Making sure I educate myself (4 points)	1
Making sure I'm happy on the inside (5 points)	1

Showing 1 to 5 of 6 entries Previous 1 2 Next



Assessment- Changes Over Time Report

The Changes Over Time Report, will show population level changes over time. For example, the increase in scores between assessment 1 and assessment 2, or the total improvement on a metric between the first assessment and final assessment.

	Assessment 1	Assessment 2	Assessment 3	Assessment 4	Assessment 5	Most Recent Assessment	Final Assessment	Total
Network	7	0	0	0	0	7	0	14

Goals

Creating Goals

Goals (including their “Type”, “Status” and “Target Completion Date”) and Action Steps (including “Target Completion Date”) can be created for clients on their “Goals” tab. Goals/Tasks can be select as “Completed” when they are finished.

Goal # 1

Goal Type: Type A | Goal Status: Active

Details: This client has a goal of Type A.

Goal Set Date: 2019-05-27 | Goal Target Completion Date: 2019-06-30 | Goal final date: [empty]

Action # 1

Details: Complete A

Action Set Date: 2019-05-27 | Action Target Completion Date: 2019-05-03

Goal Report

The Goal Report includes sections for:

- Number of goals by “Type”
- Number of goals by “Status”
- Average time to completion
- Number of goals set
- Unique households with one of more goals

Referrals

Recording Referrals

Referrals to external organizations can also improve client outcomes. In Link2Feed you can keep track of common referrals given to clients at the time of visit, or setup a 211 integration to search for potential referral options.

With the 211 referral integration (see below), you list a “Location” (will default to the client’s zipcode, or can update to include another zipcode such as their work), “Distance” (the furthest distance from the zipcode



they would want to travel for the referral), “Category” (the general type of referral), “Sub-Category” (more detailed type of referral).

Searching will show all of the referral sources that match the criteria.

The blue folder button (right-hand side) will show a one-page printable summary for the client, including address, details on the hours of operation, documents needed.

Clicking the checkbox below “Select”, will record that the referral was given to organization.

The screenshot shows a web application interface for managing referrals. At the top, there are search filters for Location (48059), Distance (20 miles), Category (Employment / Training), and Sub-Category (Adult Literacy). Below the filters is a table with three columns: Name, Address, and Hours of Operation. The table contains three entries, each with a checkbox in the 'Select' column and a blue folder icon in the right-hand column. The first entry is Baker College, the second is St. Clair County District School Board, and the third is Organization for Literacy in St. Clair. At the bottom of the table, there are 'Previous' and 'Next' buttons, and an 'Add Referral' button.

Select	Name	Address	Distance (mi)	Hours of Operation
<input type="checkbox"/>	Baker College - Academic Upgrading - Literacy and Basic Skills	1457 London Rd, Port Huron, MI, 48060	7.6	Math, Chemistry, Biology, Physics - Room B2-105 Mon - Thu 9:30 a.m. - 12:30 p.m.; 1:30 p.m. - 3:30 p.m. English, Computers, Self-Management. Room B2-109 Mon & Wed 9:30 a.m. - 1:00 p.m.
<input type="checkbox"/>	St. Clair County District School Board - Alternative and Continuing Education - Port Huron - Oakdale Ave	YMCA Career and Learning Centre; 660 Oakdale Ave, Port Huron, MI, 48060	10.2	Mon-Fri 9 am-3:30 pm; Mon 5-7 pm
<input type="checkbox"/>	Organization for Literacy in St. Clair - Literacy and Basic Skills - Fort Gratiot	180 Stone Street, Suite 103, Fort Gratiot, MI, 48059	11.7	Mon-Fri 9:00 am-4:00 pm; Wed 5:30-7:30 pm

Referrals Reports

The “Referrals Report” includes sections for:

- Number of Referrals by “Category”
- Number of Referrals by “Zipcode”
- Number of Referrals by “Provider”
- Number of Referrals by “Category” and “Zipcode” together

