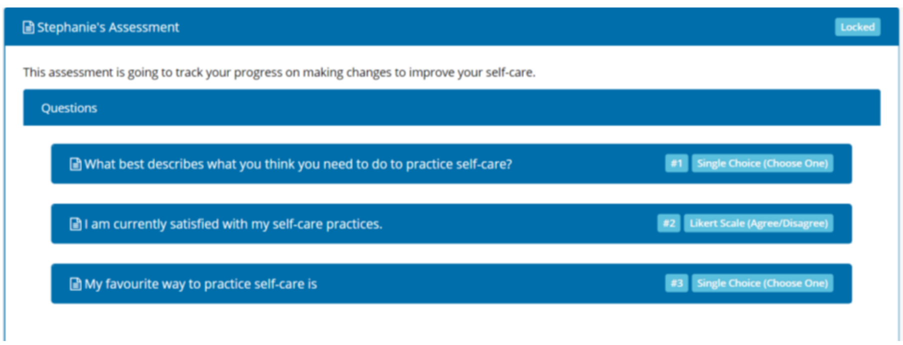
Link2Feed Outcomes Tracking Features

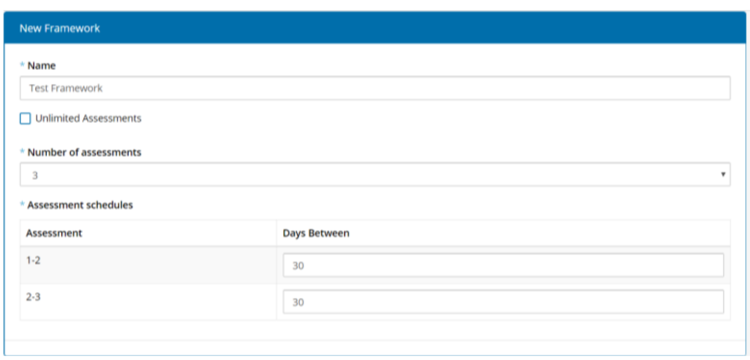
Assessments

<u>Creating Assessments</u>

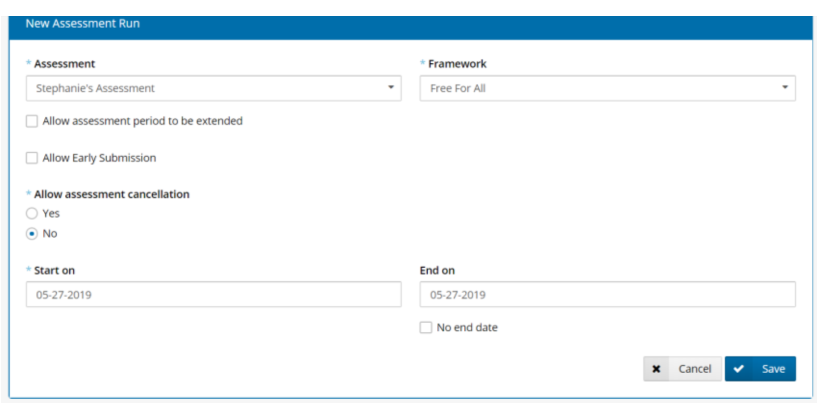
Users can create custom assessments with their desired question types. Questions can also be given a “Value” to be able to be able to “Score” assessments.



They can then create “Framework” for the assessment, including how many times each assessment needs to be taken and how many days should be between assessments.



The final step is setting the “Run” for the assessment with any additional parameters, such as start and end date.



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Taking Assessments

Completed and future assessments for clients are found on the “Assess” tab under their profile.

The system will generate prompts for when it is time for the client to take an assessment.

New Assessment

Client Self Sufficiency Matrix — Run Id: 26

Client name: Pebbles Flintstone
Number taken: 1
First assessment: 01-21-2019

Assessment name: Client Self Sufficiency Matrix
Assessment type: Individual
Next date: Completed

Details

Assessment Number	Status	Date	Location	Action
1	Completed	01-21-2019	MU #1	
2	Cancelled	04-21-2019		

Assessment Overview

Users can also view a list of all the clients taking assessments and their progress in the assessment cycles.

Assessment Cycles

Per page: 10

Assessment Name	Client Name	Location	Scheduled Assessment 1	Scheduled Assessment 2	Scheduled Assessment 3	Last Visit Date	Phone	Email
Client Self Sufficiency Matrix	Pebbles Flintstone	MU #1	Completed 01-21-2019 MU #1	Cancelled 04-21-2019	-	08-06-2018 MU #1		
Client Self Sufficiency Matrix	Fredrick Flntstone	MU #1	Completed 01-21-2019 MU #1	Pending 04-21-2019	-	08-06-2018 MU #1		
Client Self Sufficiency Matrix	Heather Matondo	MU #1	Pending 02-05-2019	-	-		4371236547	
Client Self Sufficiency Matrix	Joe hall	MU #1	Pending 02-08-2019	-	-	02-08-2019 MU #1	2507311122	
Client Sufficiency Matrix	Robin Hood	MU #1	In Progress 01-08-2019 MU #1	-	-			

Assessment Reports

Assessment- Answer Frequency Report

The Answer Frequency Report will show a breakdown of the answers to each question.

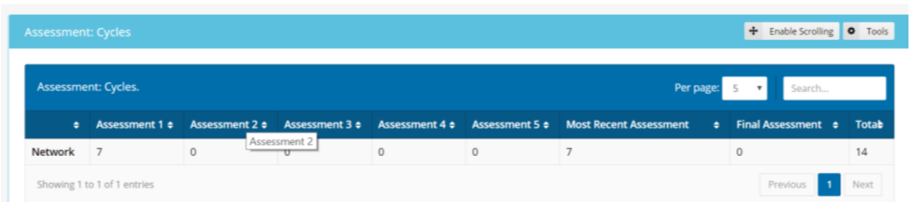
Question #1 — Enable Scrolling — Tools

What best describes what you think you need to do to practice self-care? — Per page: 5 — Search...

	Assessment 1
Making sure I spoil myself (1 points)	0
Making sure I make time for myself (2 points)	0
Making sure I make time for others (3 points)	0
Making sure I educate myself (4 points)	1
Making sure I'm happy on the inside (5 points)	1

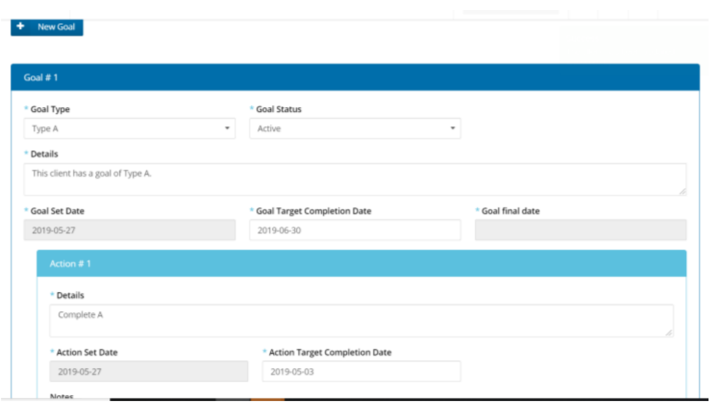
Showing 1 to 5 of 6 entries — Previous 1 2 Next

Assessment- Changes Over Time Report
The Changes Over Time Report, will show population level changes over time. For example, the increase in scores between assessment 1 and assessment 2, or the total improvement on a metric between the first assessment and final assessment.



Goals

<u>Creating Goals</u>
Goals (including their "Type", "Status" and "Target Completion Date") and Action Steps (including "Target Completion Date") can be created for clients on their "Goals" tab. Goals/Tasks can be select as "Completed" when they are finished.



<u>Goal Report</u>
The Goal Report includes sections for:

- Number of goals by "Type"
- Number of goals by "Status"
- Average time to completion
- Number of goals set
- Unique households with one of more goals

Referrals

<u>Recording Referrals</u>
Referrals to external organizations can also improve client outcomes. In Link2Feed you can keep track of common referrals given to clients at the time of visit, or setup a 211 integration to search for potential referral options.

With the 211 referral integration (see below), you list a "Location" (will default to the client's zipcode, or can update to include another zipcode such as their work), "Distance" (the furthest distance from the zipcode

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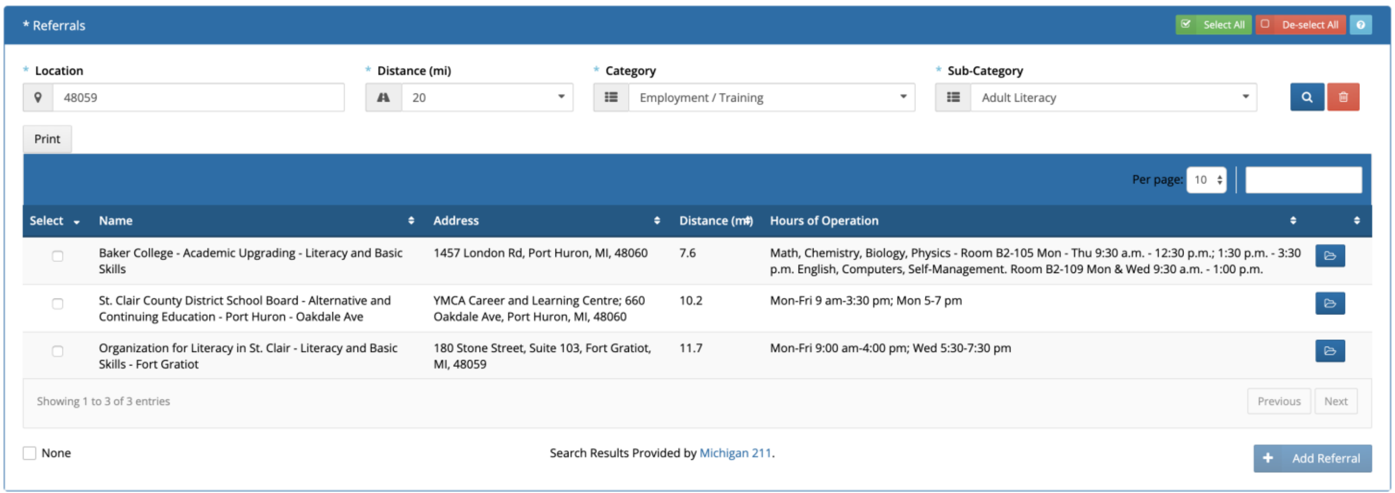
they would want to travel for the referral), “Category” (the general type of referral), “Sub-Category” (more detailed type of referral).

Searching will show all of the referral sources that match the criteria.

The blue folder button (right-hand side) will show a one-page printable summary for the client, including address, details on the hours of operation, documents needed.

Clicking the checkbox below “Select”, will record that the referral was given to organization.



<u>Referrals Reports</u>

The “Referrals Report” includes sections for:

- Number of Referrals by “Category”
- Number of Referrals by “Zipcode”
- Number of Referrals by “Provider”
- Number of Referrals by “Category” and “Zipcode” together